

Santa Lucia Community Services District

One Rancho San Carlos Road
Carmel, California 93923

February 22, 2024

Dear Preserve Water Customer,

Each year, the Santa Lucia Community Services District provides each water customer on the Preserve with a Consumer Confidence Report (CCR). The intent of this report is to provide you, the consumer, a high level of assurance that your tap water is safe to drink and that there is no known health risk. The District has provided the community with a clean report every year since 2002.

Attached is a notice including important information about your drinking water. These are standard prescribed forms that are required to be sent to all water customers served by The Preserve's water system due to failure in the monitoring and reporting of The Preserve's drinking water in December of 2023. We would like to bring some important facts to your attention regarding the notice:

- The monitoring and reporting oversight was due to administrative error, not failed samples. Since, additional steps have been implemented to ensure proper monitoring and reporting occurs as required.
- The quality of your drinking water was never in jeopardy or caused for an emergency action. Test results prior to and after the failed monitoring period verify acceptable water quality as reported in the CCR. We are currently meeting all drinking water standards.
- The District performs over 400 water tests per year to ensure you receive quality drinking water. Our track record of monitoring and reporting is well above average, with above standard results as annually reported in the CCR.

It is of the highest priority of The District's to provide superior drinking water of the highest quality at a reasonable price to the consumer. We apologize for this oversight and appreciate your confidence in our service. Please contact Aaron Dula at (831) 620-6783 for further information.

Santa Lucia Community Services District
Preserve Water Department

APPENDIX 1. NOTIFICATION TEMPLATE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

(The following two sentences are in Spanish relaying information on the importance of this notice. Translated to English, it would read as follows: [This notice contains important information regarding your drinking water, please read the Spanish notice if it is included. If the Spanish notice is not included, please contact the water system and ask for a copy.])

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

MONITORING REQUIREMENTS NOT MET FOR THE SANTA LUCIA PRESERVE WATER SYSTEM

Our water system failed to monitor as required for drinking water standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2023, we failed to collect an annual nitrate sample for one of our sources and therefore, cannot be sure of the quality of our drinking water during that time.

What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant(s) we did not properly test for during the last year, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When All Samples Should Have Been Taken	When Samples Were or Will Be Taken
Nitrate	Annual	0	2023	01/29/2024

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

Upon notification of the missed sample which was due by December 31st, 2023, we immediately submitted the required sample to the laboratory as described in the table above. The lab results came back “non-detect” for nitrate and show that we are meeting drinking water standards.

For more information, please contact Aaron Dula, at (831)620-6783 or 1 Rancho San Carlos Road, Carmel, CA 93923.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code, section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Santa Lucia Preserve

State Water System ID#: CA2702521

Date distributed: 02/22/2024